





Towards Privacy-Aware eLearning

Katrin Borcea, Hilko Donker, Elke Franz, Andreas Pfitzmann, and Hagen Wahrig

{borcea|donker|ef1|pfitza|wahrig}@inf.tu-dresden.de

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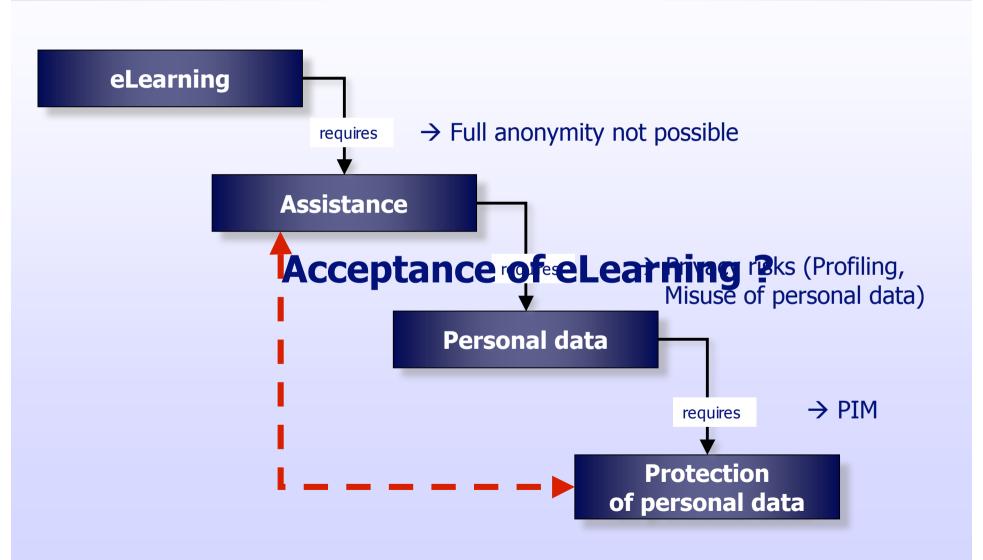


Outline

- Motivation
- Principles of Privacy and Security
- Short Introduction to eLearning
- Privacy Issues within eLearning
- Sketch of a Privacy-Enhancing Architecture
- Example Scenario: Process Learning Modules
- Summary and Outlook



Motivation





Principles of Privacy and Security (1)

Principles of privacy and security

- Data minimization and avoidance
- Transparency and user control
- Data partitioning
- Unlinkability

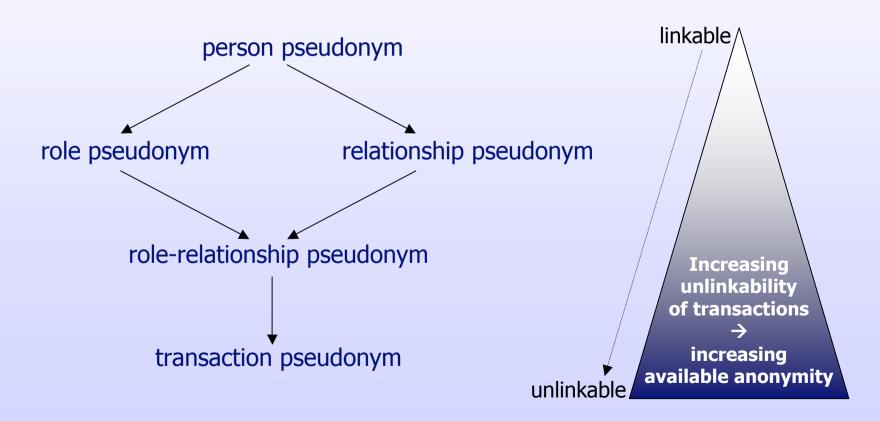
PIM – Privacy-Enhancing Identity Management

- Enables users to control which personal information they disclose to whom in the digital world
- Users can act as they are used to in everyday life
- Subset of personal information: partial identity
- Pseudonyms = identifiers for partial identities



Principles of Privacy and Security (2)

Kinds of pseudonyms determine degree of anonymity





Principles of Privacy and Security (3)

Anonymity, Unobservability, Pseudonymity, and Identity Management – A Proposal for Terminology

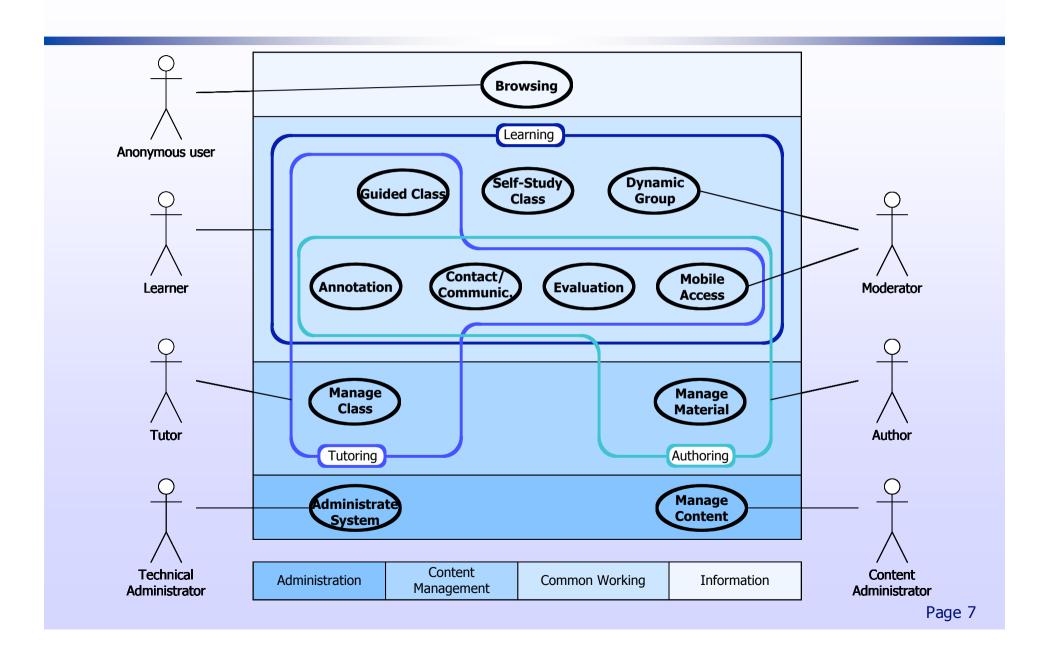
http://dud.inf.tu-dresden.de/Literatur_V1.shtml Draft v0.21 Sep. 03, 2004

Privacy enhancing identity management enabling application design:

An application is designed in a privacy enhancing identity management enabling way if neither the pattern of sending/receiving messages nor the attributes given to entities (i.e., humans, organizations, computers) imply more linkability than is strictly necessary to achieve the purposes of the application.



Short Introduction to eLearning





Privacy Issues within eLearning (1)

John Primeur

John.Primeur@aol.com

Germany

attended class 1
Principles of Statistics

tutor: Mr Smith

date: Jan. 9-27, 2004

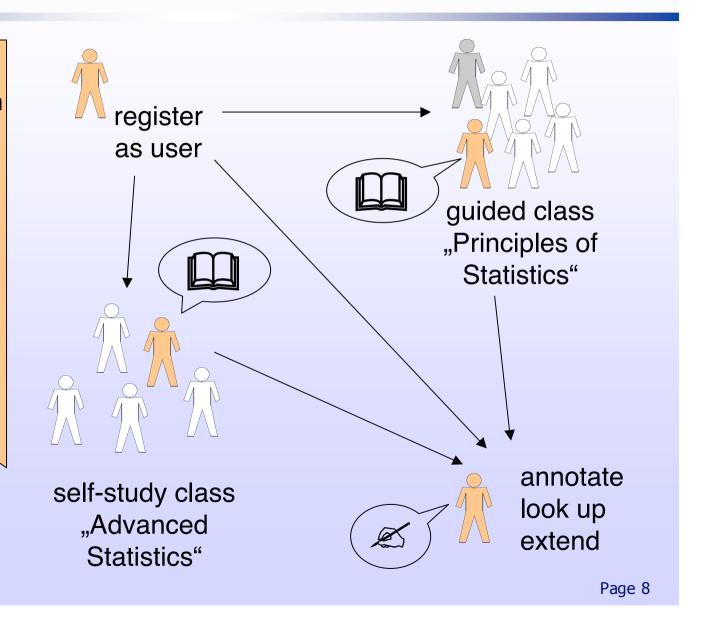
points: 79

personal workspace

attended class 2
Advanced Statistics

date: June 23, 2004

points: 50





Privacy Issues within eLearning (2)

John Primeur

frequency of learning sessions

average duration of learning

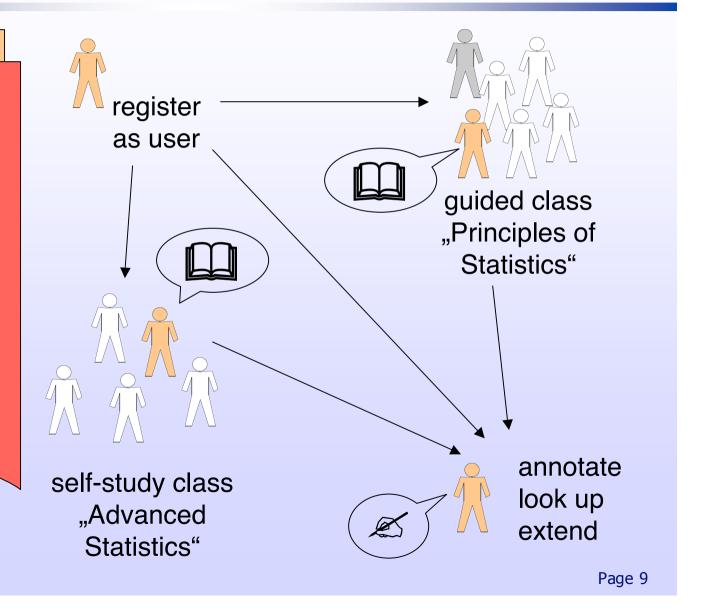
usual points in time for learning

ratio points/average points of other learners

ratio points/necessary points

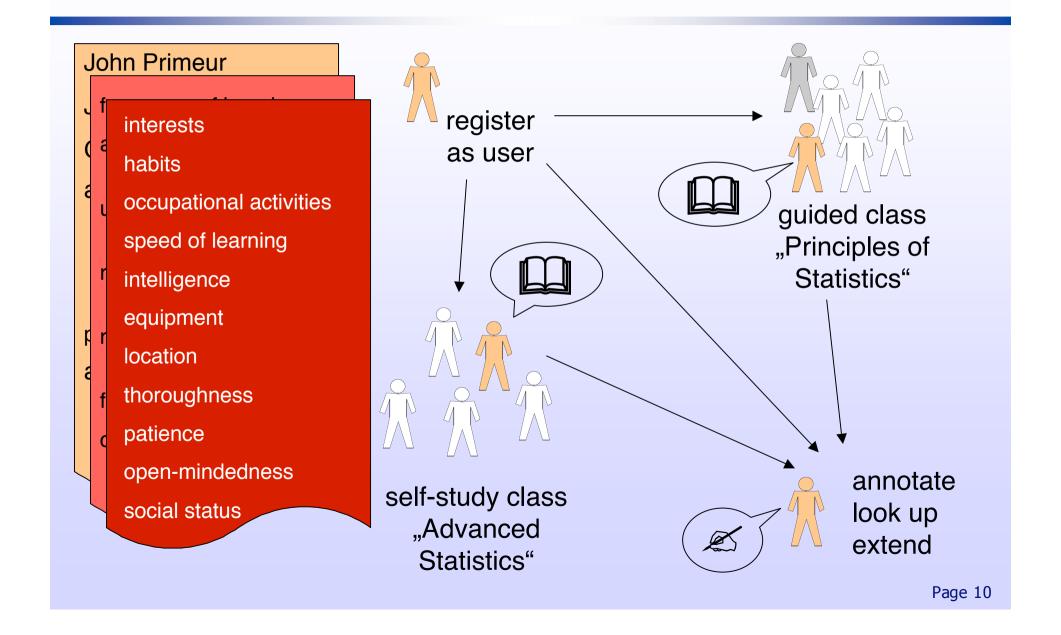
frequency of questions

content of questions





Privacy Issues within eLearning (3)





Privacy Issues within eLearning (4)

Conclusion

- Users must be able to control what others know about them
- Necessary: fine-grained partitioning of personal data within application, even within single application scenarios
- Use of **pseudonyms**, since users cannot act completely anonymously
- Partial identities must be established depending on the working context of the users
- Transaction pseudonyms: maximum anonymity, used only once
- Role-relationship pseudonyms, relationship-pseudonyms: support recognition, e.g., enable reasonable discussions in dynamic groups



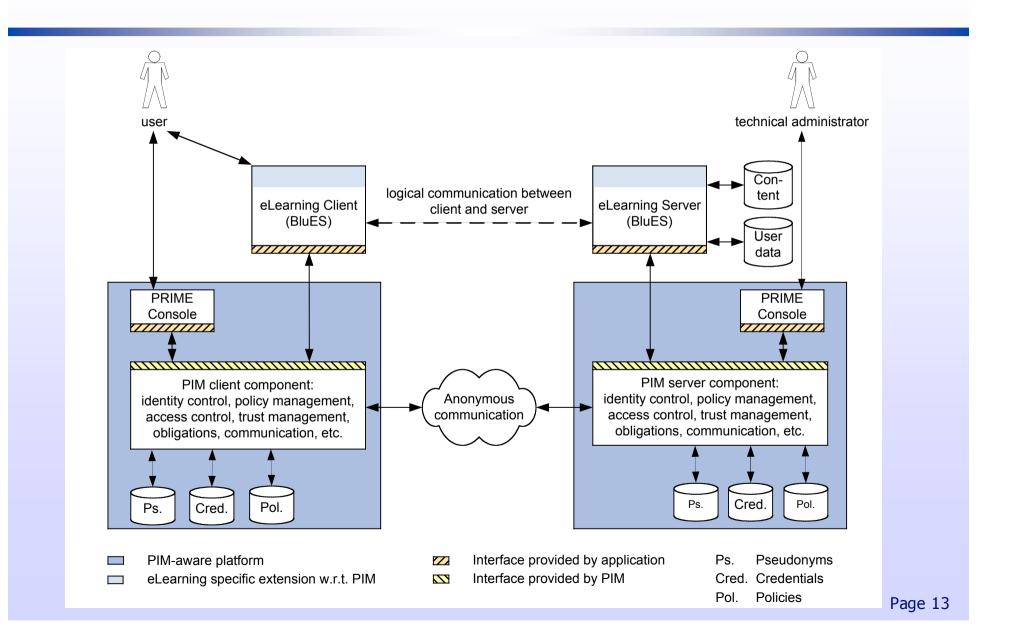
Privacy Issues within eLearning (5)

Use of PIM

- Information about users can be assigned to their different partial identities only
- Assistance is possible tutor can monitor learning progress
 w.r.t. partial identities
- Only holder of pseudonyms can link different partial identities (e.g., in order to build up one's own reputation)

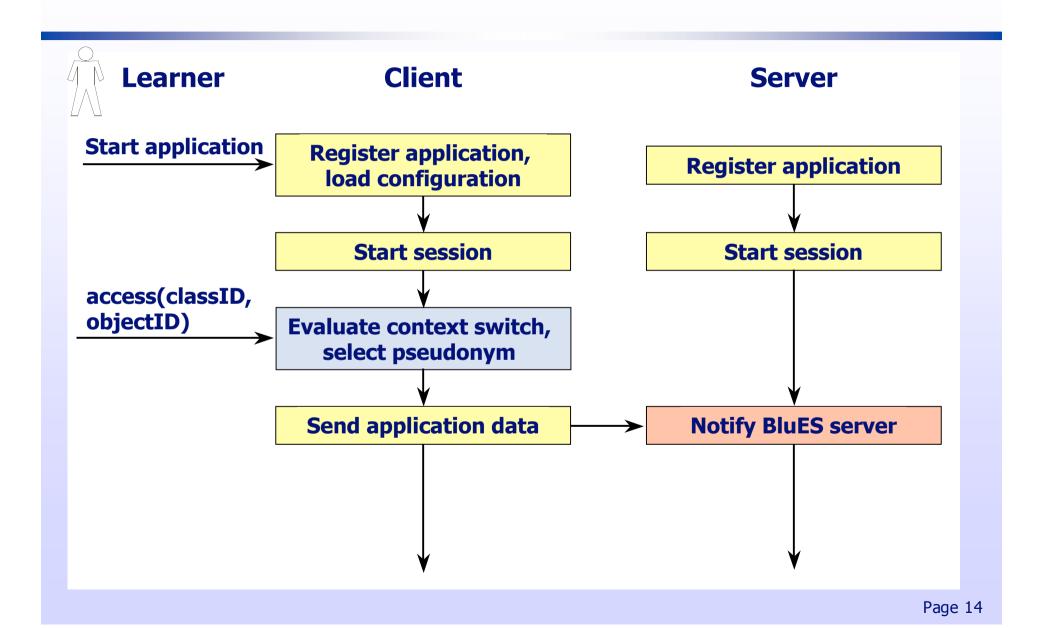


Sketch of a Privacy-Enhancing Architecture



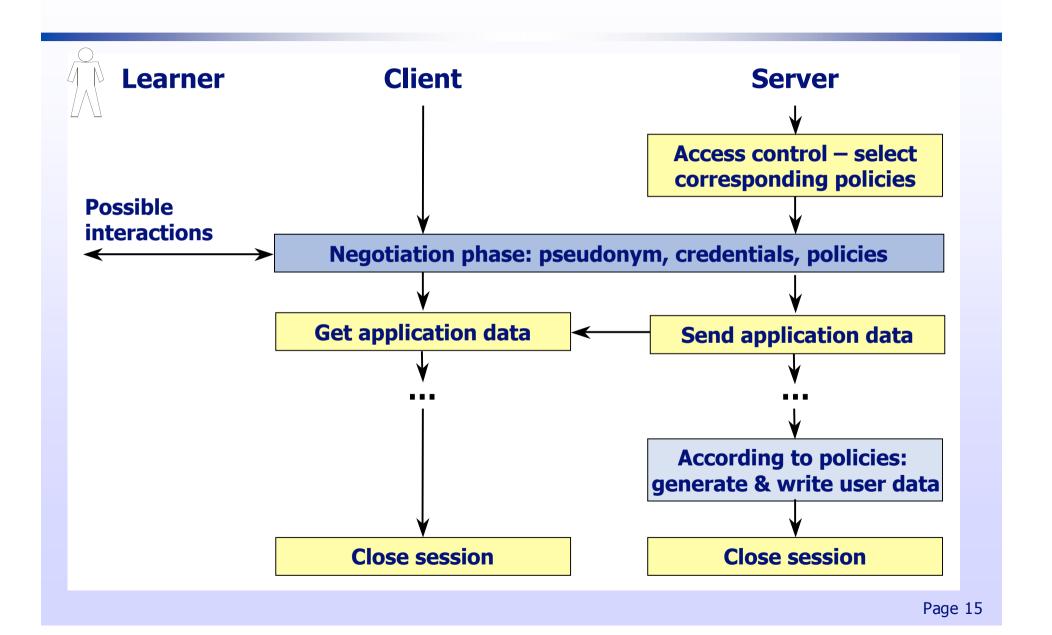


Example Scenario: Process Learning Modules (1)





Example Scenario: Process Learning Modules (2)





Summary and Outlook

- Discussion about privacy issues within eLearning
- Conflicting requirements: Anonymity vs. assistance
- Approach: using a platform that provides PIM
- Expected advantages of a privacy-aware eLearning environment:
 - Opportunity to increase awareness of privacy threats
 - Increases understanding of privacy-enhancing mechanisms
- Currently: realization of the approach
- Future work: investigate practical issues (performance, usability, user acceptance)
- Self-reflexive learning